



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Clarion Congress Hotel Prague
Hotel Website	
Contact Name	Michaela Bielíková
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General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes, all areas



Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	on website, in hotel directly, via guest app and emails towards guests
Who is responsible for sustainability?	Tibor Bielik / General Manager
Please list any green certifications, labels, or recognition achieved.	ISO 500001
Supporting Documents	Certifikat-2025_AJ_prilohy.pdf
Additional Comments	www.joinpurestay.com

Energy & Water

Do you measure energy and water use?	Yes, both energy and water
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	yes - we do - it is a part of internal eco standards in program created by CPI Hotels for internal sustainability standards Join Pure Stay
Do you use renewable energy or a green energy tariff?	Yes, renewable energy



Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?	100%renewable green energy
Do you have refillable water stations for guests and staff? How are guests informed?	no, only for personnel
Do you have a policy on energy and water conservation?	Yes, written policy
Do you have Electric Vehicle charging spaces at your property?	Yes, 6-10
How does your organisation approach AI (Artificial Intelligence) usage?	AI is used on a limited basis with no formal sustainability considerations
Supporting Documents	Presentation-JPS-checklists_criteria_EN_2025-compressed.pdf
Additional Comments	pls see attached green criteria of CPI Hotels

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?	Yes
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Are bins clearly labelled?	Yes
Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Do you manage food waste (e.g., donation, composting, or special disposal)?	we have in hotel Clarion our own composter, where we are disposing cca 50% from total food waste generated. Generated compost we donate to local public or privat gardens.
Are you paperless? If not, are recycled or FSC-certified papers ¹ and environmentally responsible printing materials used?	Yes
Supporting Documents	Presentation-JPS-checklists_criteria_EN_2025-compressed.pdf
Additional Comments	Part of internal JPS standards

Food & Beverage

Do you buy local or seasonal food where possible?	Yes
If yes, within how many miles is food sourced?	67



Do you offer vegetarian or plant-based options and highlight them?	Yes, but not highlighted
Is seafood responsibly sourced (MSC ² , ASC ³ , or similar)?	Sometimes
Do you communicate sourcing choices to guests (menus, signage, digital)?	No
Supporting Documents	Presentation-JPS-checklists_criteria_EN_2025-compressed.pdf
Additional Comments	Part of internal JPS standards

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products
Are environmentally responsible cleaning products used (e.g., Green Seal ⁴ , EcoLabel ⁵)?	Yes, all cleaning products
Supporting Documents	a-Ecolabel_Laundry-products_NL.006.008-2026.pdf



Additional Comments	Part of internal JPS standards, we use Diversey
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Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer ⁶ , B Corp ⁷ , Shine ⁸ , etc.)	Yes, informal practices
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Do you have policies on equal treatment, diversity, and inclusion?	Yes
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Are staff wellbeing programmes in place (mental health, safe working conditions)?	Yes
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Supporting Documents	Policy-group-Human-capital.pdf
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Additional Comments	pls look at the Group policy
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Accessibility



Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible
Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	Some features
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Yes, all staff trained
Additional Comments	info on hotel website and photo of braille signage in the lift is added

Measurement & Reporting

Do you measure how well your sustainability practices are working?	Yes, regularly
Do you report on sustainability performance?	Yes, publicly



Additional Comments

www.joinpurestay.com

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

- ¹ FSC-certified <https://uk.fsc.org/>
- ² MSC <https://www.msc.org/uk>
- ³ ASC <https://asc-aqua.org/>
- ⁴ Green Seal <https://greenseal.org/>
- ⁵ Ecolabel <https://eu-ecolabel.de/en>
- ⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>
- ⁷ B Corp <https://bcorporation.uk/>
- ⁸ Shine <https://shine.northeast-ca.gov.uk/>